

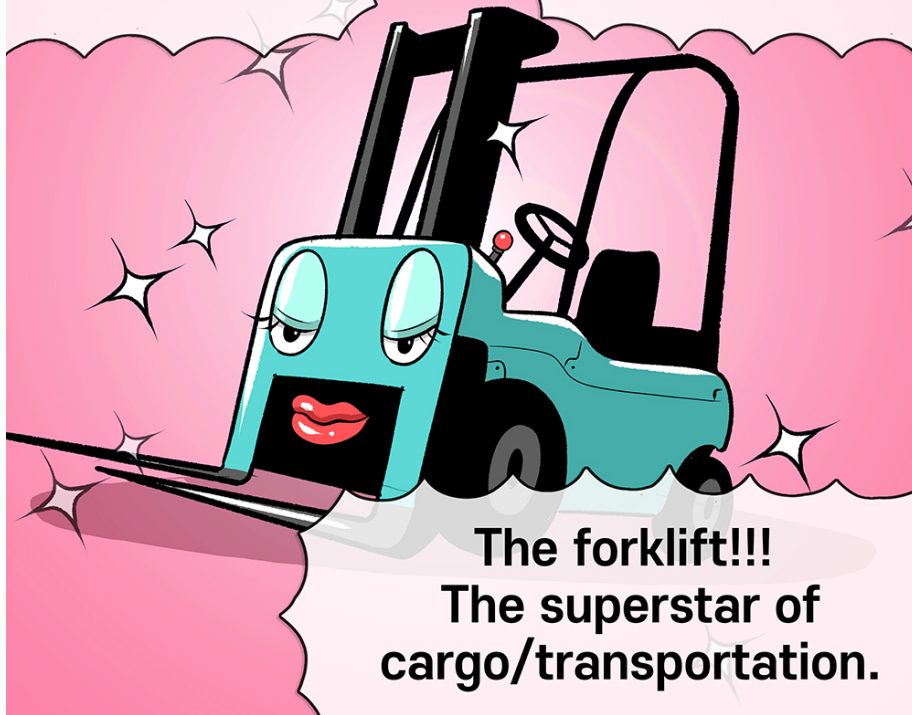
# 9 O'Clock Show Dear My Coupang - Heidi, the Girl of Forklifts

2021. 9. 23.



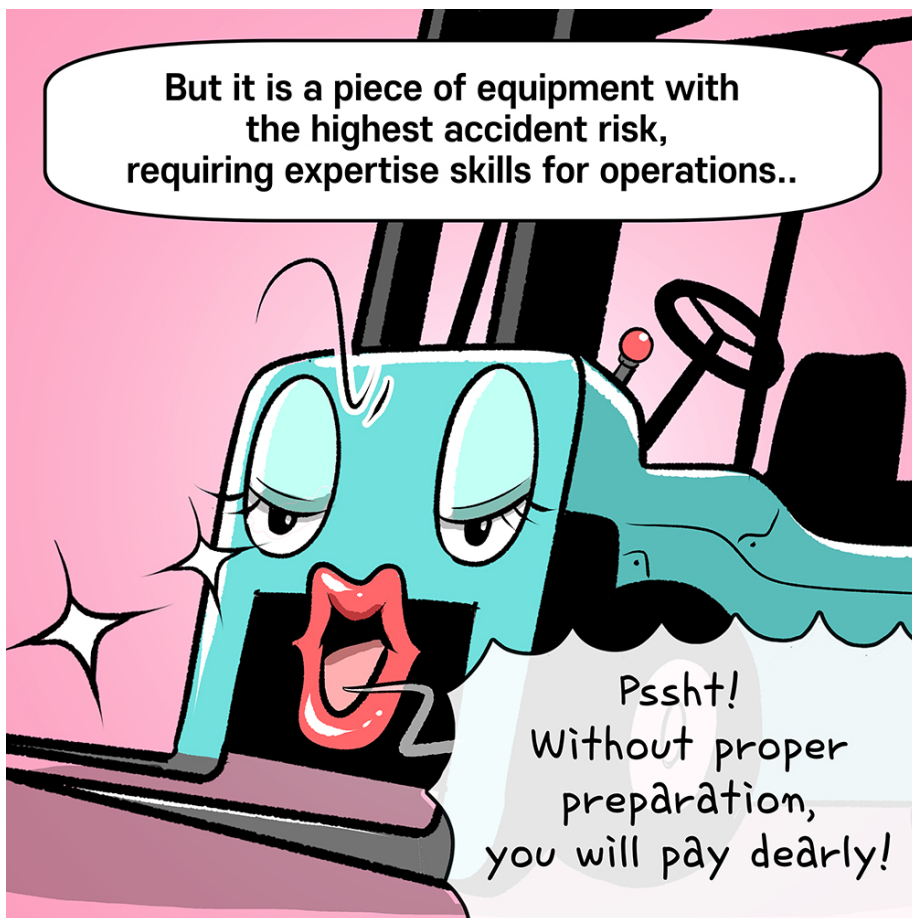
Two  
forks!

Unmatchable  
power!!



The forklift!!!  
The superstar of  
cargo/transportation.

But it is a piece of equipment with  
the highest accident risk,  
requiring expertise skills for operations..



Pssht!  
Without proper  
preparation,  
you will pay dearly!

\* PIT: Powered Industrial Trucks

That's why there is a school  
in Coupang that holds  
in-house  
safety trainings & forklift  
driving ability tests!

And we are going to visit  
"Coupang's Yangji PIT\*  
training center,"  
where the trainings are  
held!

Coupang PR  
Sergei (4X yo)

Cartoonist  
YouJin Jung (3X yo)

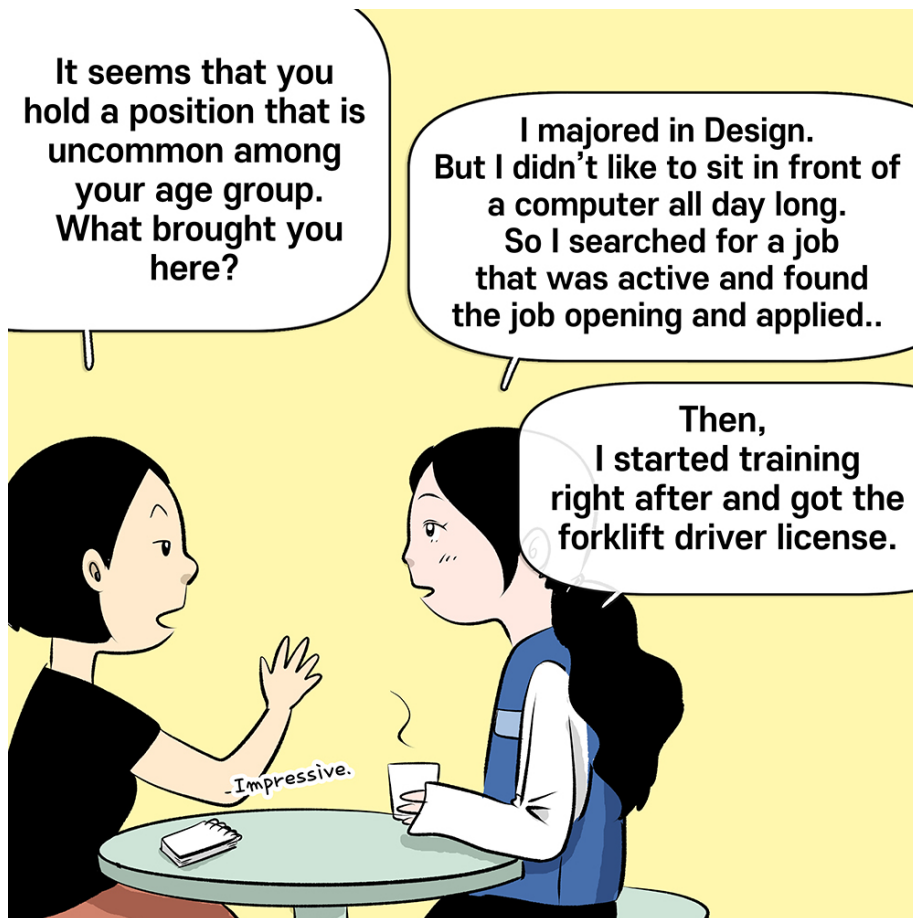
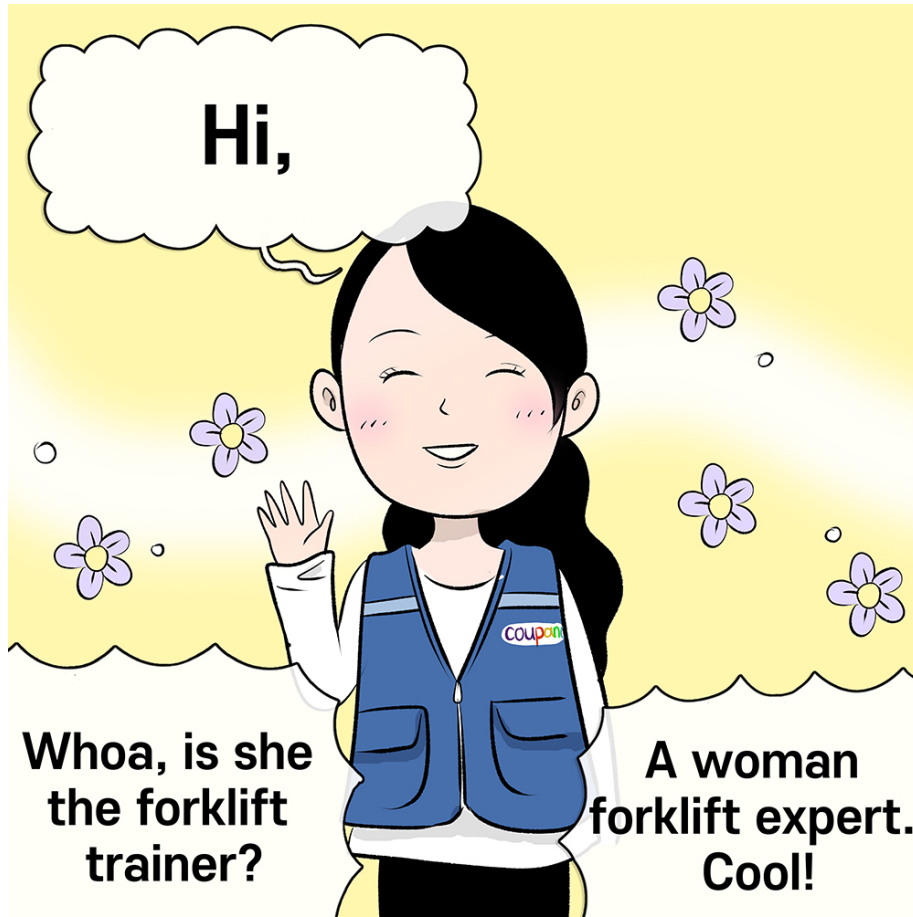
Who is the trainer  
we're to interview?

The interviewee is  
a 23-year-old  
woman  
nicknamed  
"Heidi."

Huh! That is an  
unexpected profile.  
Is she like "Heidi,  
the Girl of  
the Alps.."

There she  
comes.





Don't the trainees behave disorderly because you are a young woman?



Ne-ver.

*Oh that makes sense.*

Firstly,  
I am the one to decide  
whether they  
pass the test or not :)

This is the place for  
driving tests and practicing



Wow, it's super clean.  
the floors are spotless!

We put a lot of work  
into managing this place-

*This is  
my company.*

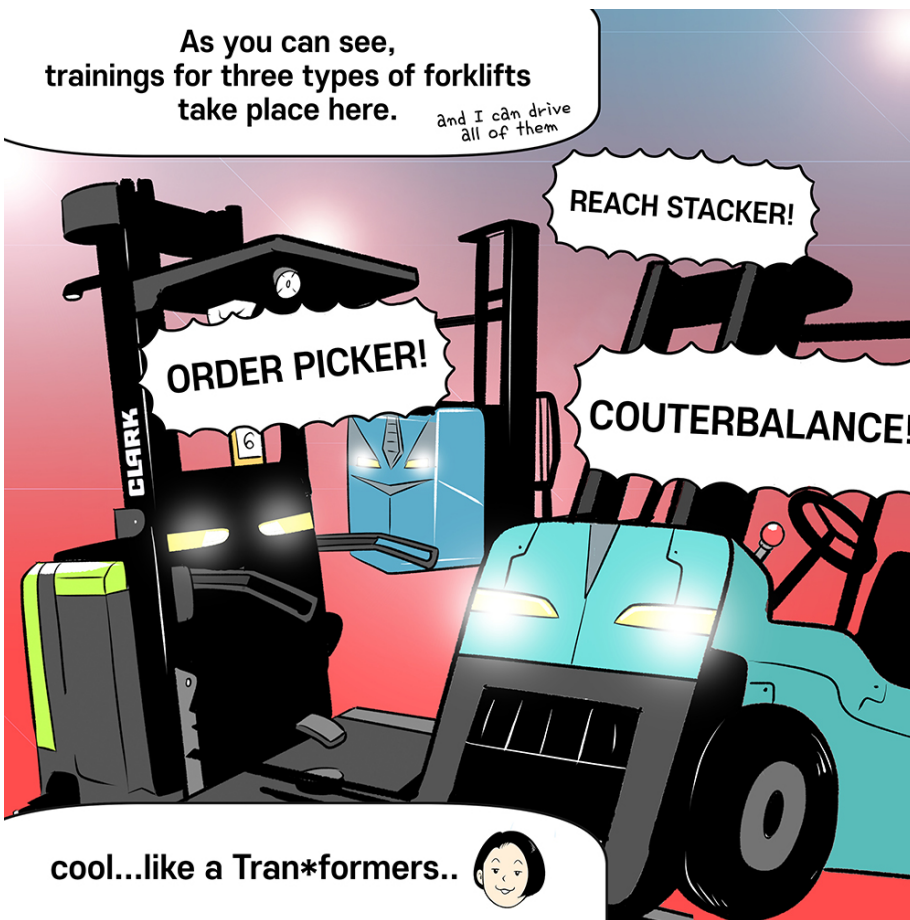
You have to put on the safety gear here.

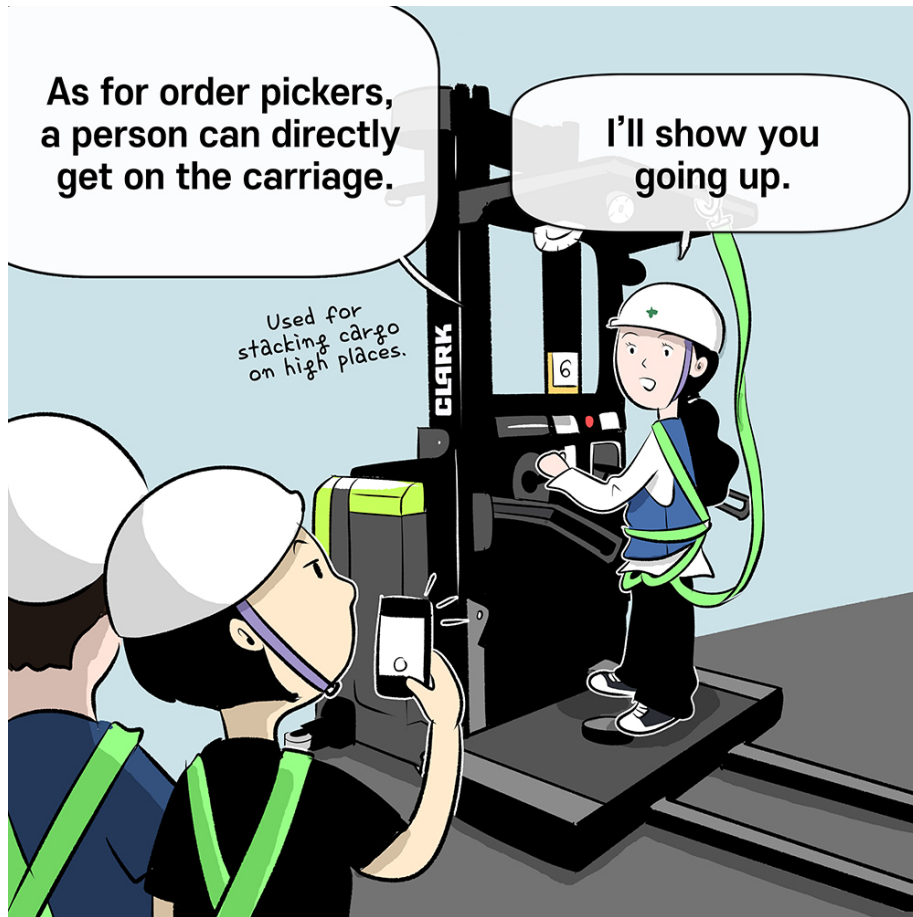
That harness is used to prevent falls.



As you can see, trainings for three types of forklifts take place here.

and I can drive all of them



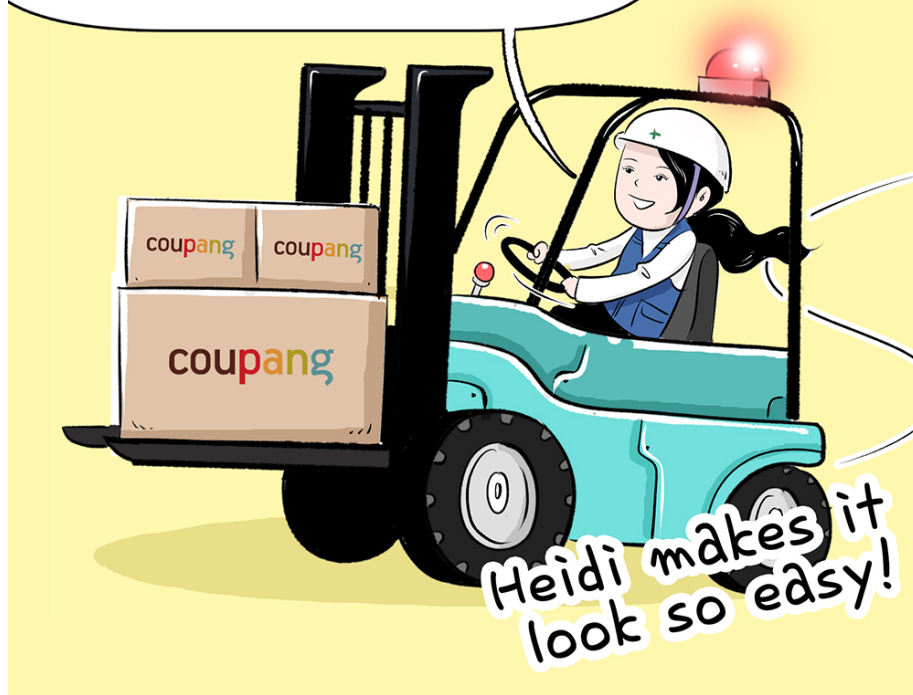


**10 meters high..  
where humans  
feel the greatest fear..**

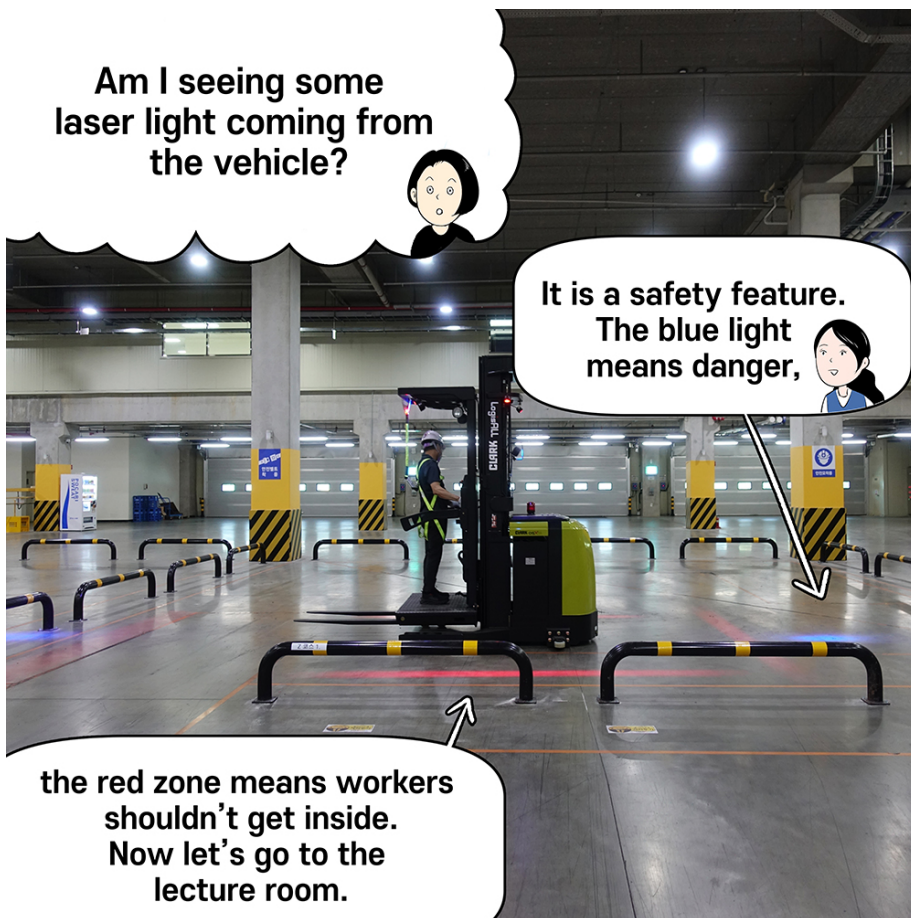




As for the driving test,  
you need to complete a course  
consisting of a zigzag, an eight, and racking  
and come out in reverse.  
There is a time limit! You need to succeed  
within 15 minutes total.



Am I seeing some  
laser light coming from  
the vehicle?



It is a safety feature.  
The blue light  
means danger,



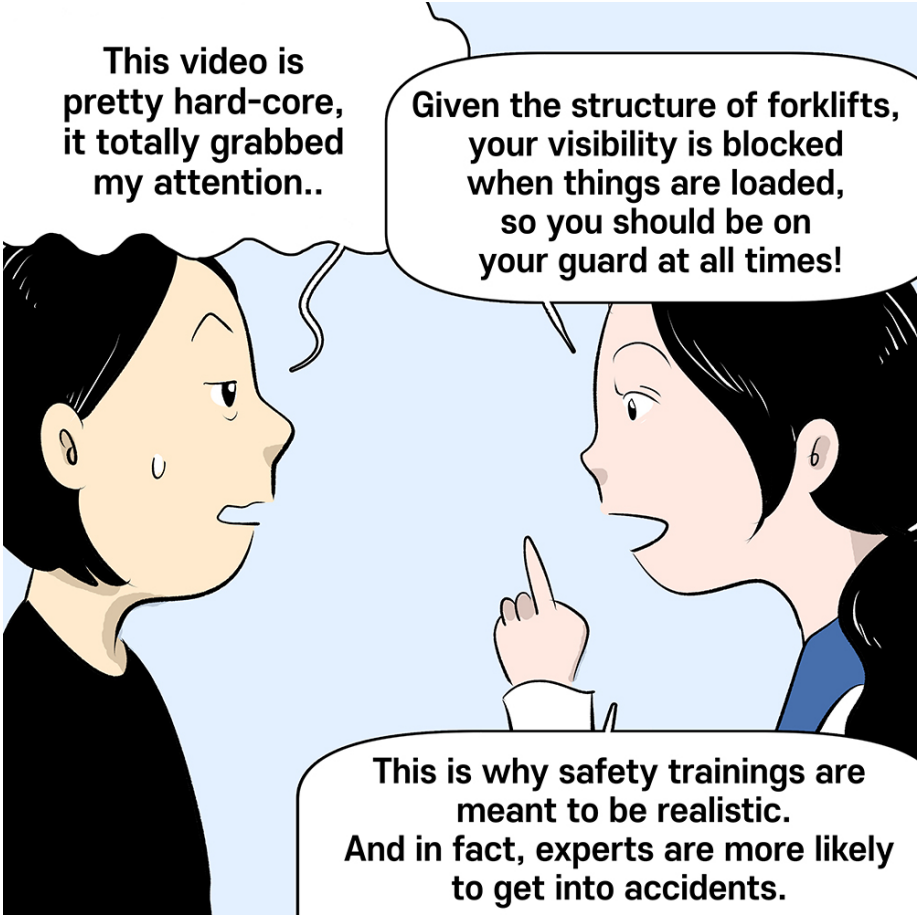
the red zone means workers  
shouldn't get inside.  
Now let's go to the  
lecture room.

This is where you learn about equipment and get safety training.


All instructors have long work-experience at Coupang sites so they teach in a way that the trainees can easily see the real risks of the work sites.

Let's now watch a video we produced.

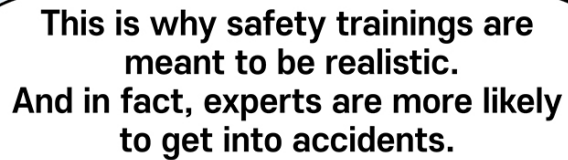
**THUD!**  
**CRACK**



This video is pretty hard-core, it totally grabbed my attention..



Given the structure of forklifts, your visibility is blocked when things are loaded, so you should be on your guard at all times!



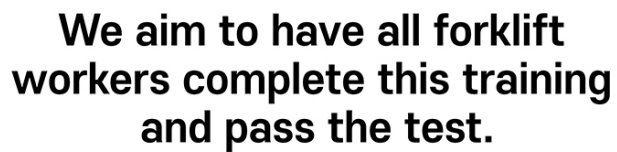
This is why safety trainings are meant to be realistic. And in fact, experts are more likely to get into accidents.



so we hold trainings also for workers that have already been working at Coupang, not just new forklift workers.



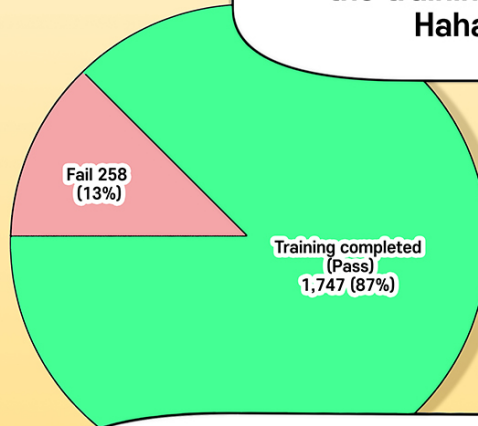
Careful..  
Very careful..



We aim to have all forklift workers complete this training and pass the test.

Then what about the pass rate?

It is 87%.  
Those who fail should complete the training again.  
Haha...



(The number of workers who completed training... As of Jun. 20, 2021)

This test is meaningful in that it has a pass/fail system even though those who already have national licenses take the test.

Do you have any trainee that was especially memorable?

Yes. There was a middle-aged female trainee who failed the test five times..



\*Now two more chances are given after the first try and the individual would be recommended to take on a different task when failing all three times

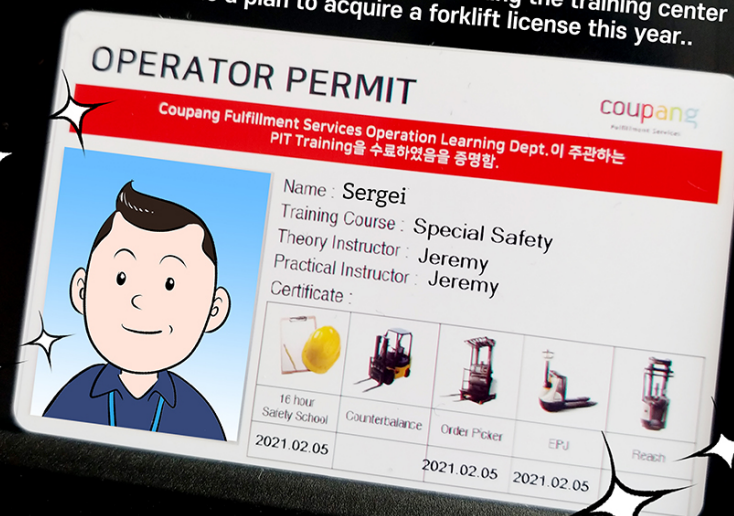
Nonetheless, she practiced hard even during her breaks and passed the test the sixth time!

That's it for now.  
This is the end of our report on  
Coupang forklift training school.  
Safety first!



## [Photo of the permit]

Sergei (4X yo)  
who was greatly inspired after visiting the training center  
has made a plan to acquire a forklift license this year..



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